

Call Recording

Main System Users Conferences Telephony Internet Uplink Network

QuadroM 32x Management

Active Calls

| Call Start Time | Call Duration | Calling Phone | Called Phone | | |
|----------------------|---------------|----------------------|--------------------------|-----------|--|
| 26-Oct-2009 12:08:06 | 1 min 31 sec | 735811@sip.epygi.loc | 110 | Terminate | Call is being recorded. Stop now |
| 26-Oct-2009 12:08:37 | 1 min 0 sec | PS1NO31.555555 | 101 | Terminate | Call is being recorded. Stop now |
| 26-Oct-2009 12:09:02 | 35 sec | "John Smith" 24 | "VE for Hot Desking" 300 | Terminate | Call is being recorded. Stop now |

Active Calls Count: 3

Internet connection status: static IP

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Main System Users Conferences Telephony Internet Uplink Network

Recording Box - 60

Refresh in 608 seconds

Recording free space: 5.10u 54 min 13 sec
New recordings: 29 All recordings: 29

| Call ID | Date & Time | Message |
|----------------------------|----------------------|----------------|
| "VE for Hot Desking" <300> | 23-Oct-2009 14:20:53 | (17 sec) |
| "VE for Hot Desking" <300> | 23-Oct-2009 14:19:52 | (10 sec) |
| "John.Smith" <955> | 23-Oct-2009 12:07:39 | (6 sec) |
| 991 | 23-Oct-2009 10:26:11 | (3 min 0 sec) |
| 991 | 23-Oct-2009 10:30:00 | (29 sec) |
| 991 | 23-Oct-2009 10:19:51 | (10 sec) |
| 991 | 23-Oct-2009 10:16:56 | (1 min 57 sec) |
| 991 | 23-Oct-2009 10:15:11 | (1 min 22 sec) |
| "VE for Hot Desking" <300> | 23-Oct-2009 10:05:00 | (1 sec) |
| 991 | 23-Oct-2009 10:04:46 | (1 sec) |
| "John.Smith" <955> | 21-Oct-2009 20:53:22 | (3 min 54 sec) |
| "John.Smith" <955> | 21-Oct-2009 19:18:05 | (18 sec) |
| "John.Smith" <955> | 21-Oct-2009 19:14:51 | (18 sec) |
| 991 | 21-Oct-2009 19:15:00 | (1 sec) |
| 991 | 21-Oct-2009 17:24:42 | (13 sec) |
| 991 | 21-Oct-2009 17:15:49 | (26 sec) |
| "John.Smith" <955> | 21-Oct-2009 17:05:22 | (21 sec) |
| 991 | 21-Oct-2009 16:30:00 | (12 sec) |
| 991 | 21-Oct-2009 14:40:57 | (16 sec) |
| "John.Smith" <955> | 21-Oct-2009 14:32:35 | (95 sec) |
| "John.Smith" <955> | 21-Oct-2009 10:46:23 | (1 sec) |
| 991 | 21-Oct-2009 10:39:59 | (3 min 12 sec) |
| 991 | 21-Oct-2009 10:14:08 | (13 sec) |
| "John.Smith" <955> | 20-Oct-2009 17:26:41 | (17 sec) |
| "VE for Hot Desking" <300> | 20-Oct-2009 17:26:09 | (82 sec) |
| "John.Smith" <955> | 20-Oct-2009 16:09:04 | (82 sec) |
| "John.Smith" <955> | 20-Oct-2009 15:23:30 | (6 sec) |
| "John.Smith" <955> | 20-Oct-2009 15:24:30 | (50 sec) |
| "John.Smith" <955> | 19-Oct-2009 11:08:33 | (6 sec) |

Root loader: 4.1.12/Release
Firmware Version: 5.1.31/Release

Users currently logged in:
- admin from 192.168.70.11, expires 12:29
- admin from 192.168.0.26, expires 12:29

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QuadroM

Call Recording is a powerful feature allowing the system to record all calls made from and to the IP extensions of the PBX. This allows a user to record selected calls both automatically and by special request from the Web GUI or directly from the phone. The recordings could be stored either on the IP PBX (and be reviewed on the Quadro) or be uploaded to an external file storage for further processing. Call Recording is a purchasable feature priced per recording port and sold in groups of ports available on the QuadroM IP PBX products, including 8L, 12Li, 26x, 26xi and 32x.

Integrated Call Recording

By integrating this application with the IP PBX, users of the system have greater control over the recorded calls and keep a similar interface from the users to review the recordings. External servers can be costly and require additional maintenance and service support. Additionally, there is no need for the local network to be changed enabling a broadcast port to record calls.

What are Your VoIP BENEFITS?

- Simple, licensable feature
- No additional hardware required
- Same GUI interface
- Inexpensive solution

- Licensing based on port requirements:
 - **QuadroM32x:** Four 8 port licenses can be purchased for a total of 32 recording ports.
 - **QuadroM8L/26x/12Li/26xi:** Five 4 port licenses can be purchased for a total of 20 recording ports.
- Recording can be set to record all calls or restricted based on called/caller party number or based on the digits dialed.
- Record calls automatically or after pressing the Record button on the handset.
- Recording status displayed on Aastra & snom phones, as well as displayed on Quadro GUI.
- Recorded files:
 - .wav files using G.711
 - Saved, viewed or played back locally on the Quadro GUI
 - Saved, viewed or played back on an ftp server
 - Optionally prompt for password before playback



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