

Call Recording

Main System Users Conferences Telephony Internet Uplink Network

QuadroM 32x Management

Active Calls

Call Start Time	Call Duration	Calling Phone	Called Phone		
26-Oct-2009 12:08:06	1 min 31 sec	735811@sip.epygi.loc	110	Terminate	Call is being recorded. Stop now
26-Oct-2009 12:08:37	1 min 0 sec	PS1NO31.555555	101	Terminate	Call is being recorded. Stop now
26-Oct-2009 12:09:02	35 sec	"John Smith" 24	"VE for Hot Desking" 300	Terminate	Call is being recorded. Stop now

Active Calls Count: 3

Internet connection status: static IP

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Recording Box - 60

Refresh in 608 seconds

Recording free space: 5.10u 54 min 13 sec
New recordings: 29 All recordings: 29

Call ID	Date & Time	Message
"VE for Hot Desking" <300>	23-Oct-2009 14:20:53	(17 sec)
"VE for Hot Desking" <300>	23-Oct-2009 14:19:52	(10 sec)
"John Smith" <24>	23-Oct-2009 12:07:39	(6 sec)
991	23-Oct-2009 10:26:11	(3 min 0 sec)
991	23-Oct-2009 10:30:00	(29 sec)
991	23-Oct-2009 10:19:51	(10 sec)
991	23-Oct-2009 10:16:56	(1 min 57 sec)
991	23-Oct-2009 10:15:11	(1 min 22 sec)
"VE for Hot Desking" <300>	23-Oct-2009 10:10:00	(1 sec)
991	23-Oct-2009 10:10:46	(1 sec)
"John Smith" <24>	21-Oct-2009 10:53:22	(3 min 54 sec)
"John Smith" <24>	21-Oct-2009 09:18:05	(18 sec)
"John Smith" <24>	21-Oct-2009 09:14:51	(18 sec)
991	21-Oct-2009 09:15:00	(1 sec)
991	21-Oct-2009 07:24:42	(13 sec)
991	21-Oct-2009 07:15:49	(26 sec)
"John Smith" <24>	21-Oct-2009 07:05:22	(21 sec)
991	21-Oct-2009 06:30:00	(12 sec)
991	21-Oct-2009 14:40:57	(6 sec)
"John Smith" <24>	21-Oct-2009 14:32:15	(95 sec)
"John Smith" <24>	21-Oct-2009 10:40:23	(1 sec)
991	21-Oct-2009 10:30:59	(3 min 12 sec)
991	21-Oct-2009 10:13:48	(13 sec)
"John Smith" <24>	20-Oct-2009 07:26:41	(17 sec)
"VE for Hot Desking" <300>	20-Oct-2009 07:26:09	(82 sec)
"John Smith" <24>	20-Oct-2009 06:09:01	(82 sec)
"John Smith" <24>	20-Oct-2009 10:23:30	(6 sec)
"John Smith" <24>	20-Oct-2009 10:24:39	(50 sec)
"John Smith" <24>	19-Oct-2009 11:08:33	(6 sec)

Root loader: 4.1.12/Release
Firmware Version: 5.1.31/Release

Users currently logged in:
- admin from 192.168.70.11, expires 12:29
- admin from 192.168.0.26, expires 12:29

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QuadroM

Call Recording is a powerful feature allowing the system to record all calls made from and to the IP extensions of the PBX. This allows a user to record selected calls both automatically and by special request from the Web GUI or directly from the phone. The recordings could be stored either on the IP PBX (and be reviewed on the Quadro) or be uploaded to an external file storage for further processing. Call Recording is a purchasable feature priced per recording port and sold in groups of ports available on the QuadroM IP PBX products, including 8L, 12Li, 26x, 26xi and 32x.

Integrated Call Recording

By integrating this application with the IP PBX, users of the system have greater control over the recorded calls and keep a similar interface from the users to review the recordings. External servers can be costly and require additional maintenance and service support. Additionally, there is no need for the local network to be changed enabling a broadcast port to record calls.

What are Your VoIP BENEFITS?

- Simple, licensable feature
- No additional hardware required
- Same GUI interface
- Inexpensive solution

- Licensing based on port requirements:
 - **QuadroM32x:** Four 8 port licenses can be purchased for a total of 32 recording ports.
 - **QuadroM8L/26x/12Li/26xi:** Five 4 port licenses can be purchased for a total of 20 recording ports.
- Recording can be set to record all calls or restricted based on called/caller party number or based on the digits dialed.
- Record calls automatically or after pressing the Record button on the handset.
- Recording status displayed on Aastra & snom phones, as well as displayed on Quadro GUI.
- Recorded files:
 - .wav files using G.711
 - Saved, viewed or played back locally on the Quadro GUI
 - Saved, viewed or played back on an ftp server
 - Optionally prompt for password before playback



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